

A young woman with a large, curly afro hairstyle is smiling at the camera. She is wearing a light blue and white striped long-sleeved shirt under a dark blue and white striped apron. She has her arms crossed. The background is a blurred interior of a cafe or restaurant, with blue chairs and wooden tables visible. The image is overlaid with geometric shapes: a large orange triangle on the left, a large grey triangle on the right, and a diagonal white line running from the top left to the bottom right.

PATHWAY TO HOSPITALITY TRAINING

ENROL NOW

www.front-line.co.nz 0800 287 754



PATHWAY TO HOSPITALITY

1 DAY COURSE

This hands-on, one day training is the perfect introduction to kick start your new career in hospitality or progress your existing ambitions within the industry. Training takes place in a working establishment, allowing you to experience what it is like to be behind the bar, serve tables and feel what a day in the life as a hospitality worker could be. Through a practical and interactive learning space, you will be coached on how to provide consistent, quality service to customers and give the best host experience. A great opportunity to work directly with industry professionals and grow your confidence with a supportive team before putting what you've learned into practice in your future roles.



Entry Requirements

- Designed for little or no experience in this field
- Enthusiasm to learn



Course Content

- Customer and order of service
- Front of house and bar etiquette
- Table service
- Serving of beer, wine and other beverages
- Changing kegs
- Communication, including customer questions and resolving complaints



Investment

- 9am - 3pm
- A digital certificate upon completion

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or for more information



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