

PATHWAY TO
HOSPITALITY
TRAINING

FREE

*FOR NZ RESIDENTS 16 YEARS AND OVER, NOT ENROLLED IN FULL-TIME SECONDARY SCHOOL

ENROL NOW

www.front-line.co.nz

0800 287 754



Pathway to Hospitality

1 DAY COURSE

This hands-on, one day training is the perfect introduction to kick start your new career in hospitality or progress your existing ambitions within the industry. Training takes place in a working establishment, allowing you to experience what it is like to be behind the bar, serve tables and feel what a day in the life as a hospitality worker could be. Through a practical and interactive learning space, you will be coached on how to provide consistent, quality service to customers and give the best host experience. A great opportunity to work directly with industry professionals and grow your confidence with a supportive team before putting what you've learned into practice in your future roles.



Entry Requirements

- Eligibility to access free fees*
- Designed for little or no experience in this field
- Enthusiasm to learn

*16 years old or over and not enrolled in full-time secondary school



Course Content

- Customer and order of service
- Front of house and bar etiquette
- Table service
- Serving of beer, wine and other beverages
- Changing kegs
- Communication, including customer questions and resolving complaints



Investment

- FREE
- 9am - 3pm
- A digital certificate upon completion
- Limited places available

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or for more information



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